**Bug Report Template**

|  |  |
| --- | --- |
| ID number | lockeduser |
| Name | user is locked out |
| Reporter | Robert Miklos |
| Submit Date | 23/03/2023 |
| Summary | The user is unable to log in to the platform due to an error. |
| URL | https://www.saucedemo.com/ |
| Screenshot |  |
| Platform | PC |
| Operating System | Windows 10 |
| Browser | Chrome 111.0.5563.110 |
| Severity | High |
| Assigned to | Bogdan Barbusiu |
| Priority | High |

**Description**

When the user attempts to log in, they cannot log in to the platform due to an error prompt which specifies that they cannot do so since the account was locked.

**Steps to reproduce**

1. open URL to website
2. insert a valid username
3. insert a valid password
4. click login button

**Expected result**

The user should be able to login to the platform.

**Actual result**

The user can’t log in to the platform due to an error prompt which specifies that they cannot do so since the account was locked.

**Notes**